



# Digital Transformation for Community Development and Regulation



**COMMUNITY  
DEVELOPMENT  
SOLUTIONS**

*Formerly General Code CMS LLC*



EFFICIENCY



RESILIENCY



SAFETY



ICC Community Development Solutions digitally streamlines community development operations. Our solutions create safer, more resilient communities while providing unparalleled access to critical information and services.

ICC Community Development Solutions is unique because we are able to access the expertise from the largest membership association for building safety professionals to help drive our solution and support development. The ICC membership provides an inside look at how governments work from the employees themselves because of our affiliation with the membership association.

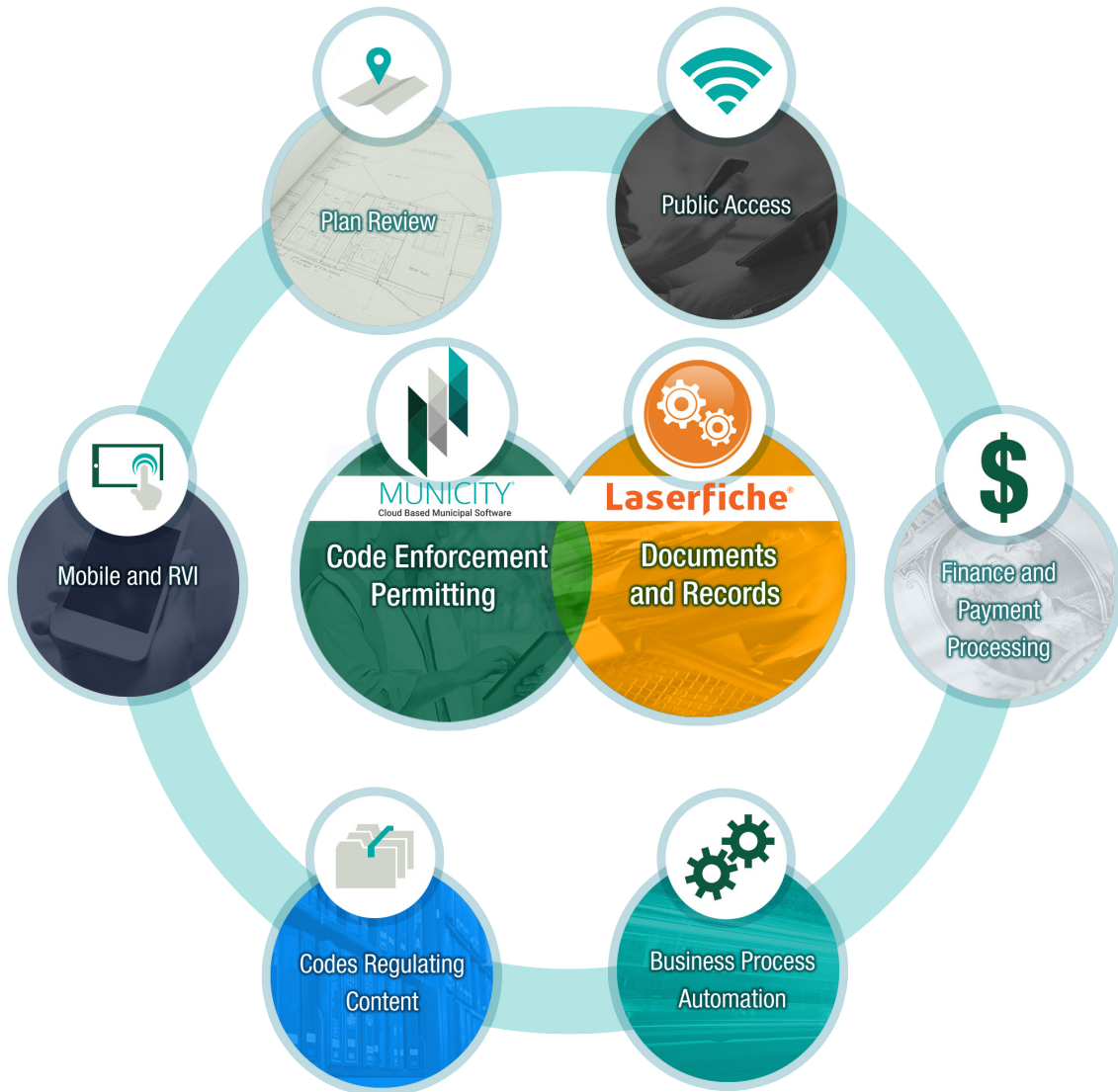
Local governments of all sizes are looking for new ways to operate in a rapidly-changing world. Residents, officials and businesses are seeking better and faster virtual services that can provide maximum benefit for a minimal cost while keeping citizen safety top of mind.

Investments in digitization of services and operational functions are proving to be the best way to meet the growing requirements of the digital citizen.

*“Having Munity as a tool to work with and manage our staff has been great. On a customer service level, we are able to provide permits and certificates in the field right at the address. The system provides all of the information at our fingertips from the cloud. The program is still growing in its capabilities and we are using it to connect more and more with our other Smart City programs to enhance our services.”*

*- Chief Building Inspector – City of Schenectady, NY*

Integrated software solutions optimize operations and decision-making while making the right information available at the right time.



Building software solutions that provide access to the right information throughout a business process is critical to optimizing business operations. At ICC Community Development Solutions, we bring a very practical approach to designing and building integrations to maximize the effectiveness of the connections while minimizing the cost where possible. We do this by first understanding the technology to be integrated and how complex the solution will be based on available openings and connection points. Then we will work to understand the complexities of the requirements based on the needs of the customer. For example will the integration be one-way lookups for review of data or are there requirements for data to be pushed and pulled in a two-way solution? We work to understand the needs and the business process before we begin designing and building so that the cost and the time involved can be minimized and that the solution operates at a level that meets the customer requirements for information exchange and access.

ICC Community Development Solutions offers an array of interconnected, yet modular digital solutions and services to support and enhance the operations of many of the key community-facing departments associated with developing, protecting and maintaining the properties and structures of a local jurisdiction. From instant access to the rules and regulations that jurisdictions use to guide development and decision-making to integrated digital property, asset and records management software to support the development and enforcement efforts to protect the community and its residents. ICC Community Development Solutions backs up these programs with full-time dedicated helpdesk support and professional training and development services.





# MUNICIPITY<sup>®</sup>

Cloud-Based Municipal Software

## Streamline and track your Land and Records Management processes with ICC Community Development Solutions

### Municipity 5

Municipity 5 Building and Enforcement Software automates your governmental operations in land use planning, permitting, code enforcement, and inspections. From your office computer or a mobile device in the field, our highly-flexible and configurable building permitting software expedites planning, review, and enforcement. Mobility and Remote Virtual Inspection functionality saves processing time and benefits your stakeholders, your citizens, and your jurisdiction.

Municipity 5 offers eight different programs of work each focusing on the key workflows, form-types, data capture and reporting requirements in key operating areas of your organization.

Municipity 5 offers key plan components for review and task management throughout the process and can be integrated with specific plan review enhancements.

**Municipity Mobile and Remote Virtual Inspection** – Municipity 5 allows inspectors to go into the field with live hook up and real time streaming of all data and activities and their results related to on-site inspection. Municipity 5 also provides the ability to conduct remote virtual inspections right within the software configuration.

ICC Code Connect provides real-time access to all relevant ICC Codes as well as local ordinances in eCode360<sup>®</sup>, General Code's premier online code platform. This allows faster easier access to the code content for faster lookups and easier sharing of important regulatory and standards searches.

With ICC Community Development Solutions, you get more than just software, you get a partner that supports you before, during and as you migrate through your digital transformation.

The process of implementing a new software solution within the framework of a busy, often-under-resourced local government operation is often overlooked when jurisdictions consider purchasing a software solution. Successful deployments - while being completed in a few months' time - often take 18 to 24 months before the new application is seen as comfortable and adopted as "the way we do it." The implementation and training methodology of ICC Community Development Solutions follows a specific phased approach that has proven to be very successful. Its success is based on a sound structure that supports the process by having clarity on shared goals and a detailed scope of work that is agreed upon before the project begins.



# Laserfiche®

## Digital Transformation Content Management & Process Automation

### Laserfiche

ICC Community Development Solutions has worked with hundreds of small and large jurisdictions to help tame the paper monster. Our solutions streamline complex business processes to save time and money while providing greater access for constituents, employees and councils and boards. The backbone of our solutions is Laserfiche, a globally-recognized software standard for optimizing document, content and records management across a jurisdiction's entire enterprise. There is not one department that doesn't benefit from the use of Laserfiche for all of the following reasons:

#### *Enforce Security and Build Trust*

Take charge of securing documents, records and data with a trusted and proven solution that provides advanced data protection and granular access control to documents and files.

#### *Modernize and Transform Services*

Fulfill government's commitment to drive innovative citizen services with scalable and secure Laserfiche solutions. Automate everyday tasks, quickly route data with digitized forms and speed up approvals to better serve constituents.

#### *Collaborate and Centralize Content*

Unlock the future of work with a cost-effective and transparent solution that enables a collaborative workforce through streamlined communication, simultaneous document editing and robust search capabilities in a centralized repository.

With ICC Community Development Solutions as your Laserfiche Solution Provider you receive all the help you need to work with you through the digital transformation

With over 20 years of successful Laserfiche implementations and the highest customer retention rate in the Laserfiche Solution Provider network, ICC Community Development Solutions provides the best-of-breed software solution coupled with highly experienced project management, implementation and training and post installation helpdesk support.

As part of the International Code Council, ICC Community Development Solutions can connect you with a host of other services and products to help improve the operational effectiveness of your jurisdiction including:

### **ICC Digital Codes Premium**

The International Code Council develops a suite of modern codes and standards used in all 50 U.S. states and around the world. The easy-to-use online portal, Digital Codes Premium, gives users access to hundreds of codes and standards, including the International Codes - the most widely used and adopted set of building safety codes.



### **Professional Development Resources**

The Code Council has a variety of education and certification options to help building safety professionals from entry-level to experienced reach their professional development goals. Enhance your knowledge, advance your career, and earn certifications from the most respected voice in the business.



### **ICC Plan Review Services**

Our coordinated plan review services help jurisdictions ensure structures are code compliant and meet or exceed requirements for quality, safety and performance. We work with builders, architects and governmental jurisdictions in every U.S. state and in many countries globally.



### **Interactive Zoning Map & Custom Local Building Codes**

As an expert codifier for almost 60 years, General Code's recent focus has been on creating solutions that help local governments spur economic development. MapLink™ presents the essential elements of a community's zoning code in an interactive online map on the ZoningHub platform to quickly and easily answer key zoning questions. Our Custom Local Building Code service helps simplify local amendments and improve access to building and safety codes.





# COMMUNITY DEVELOPMENT SOLUTIONS

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## Family of Solutions

