

Transform Public Service Delivery and Improve Constituent Experience



Streamline Government Processes With Laserfiche



Securely store information, and access it whenever and wherever you need it.



Ensure public services can be delivered with little to no disruption.



Automate manual processes, enabling staff to deliver high-quality services.



Integrate business systems across your organization.

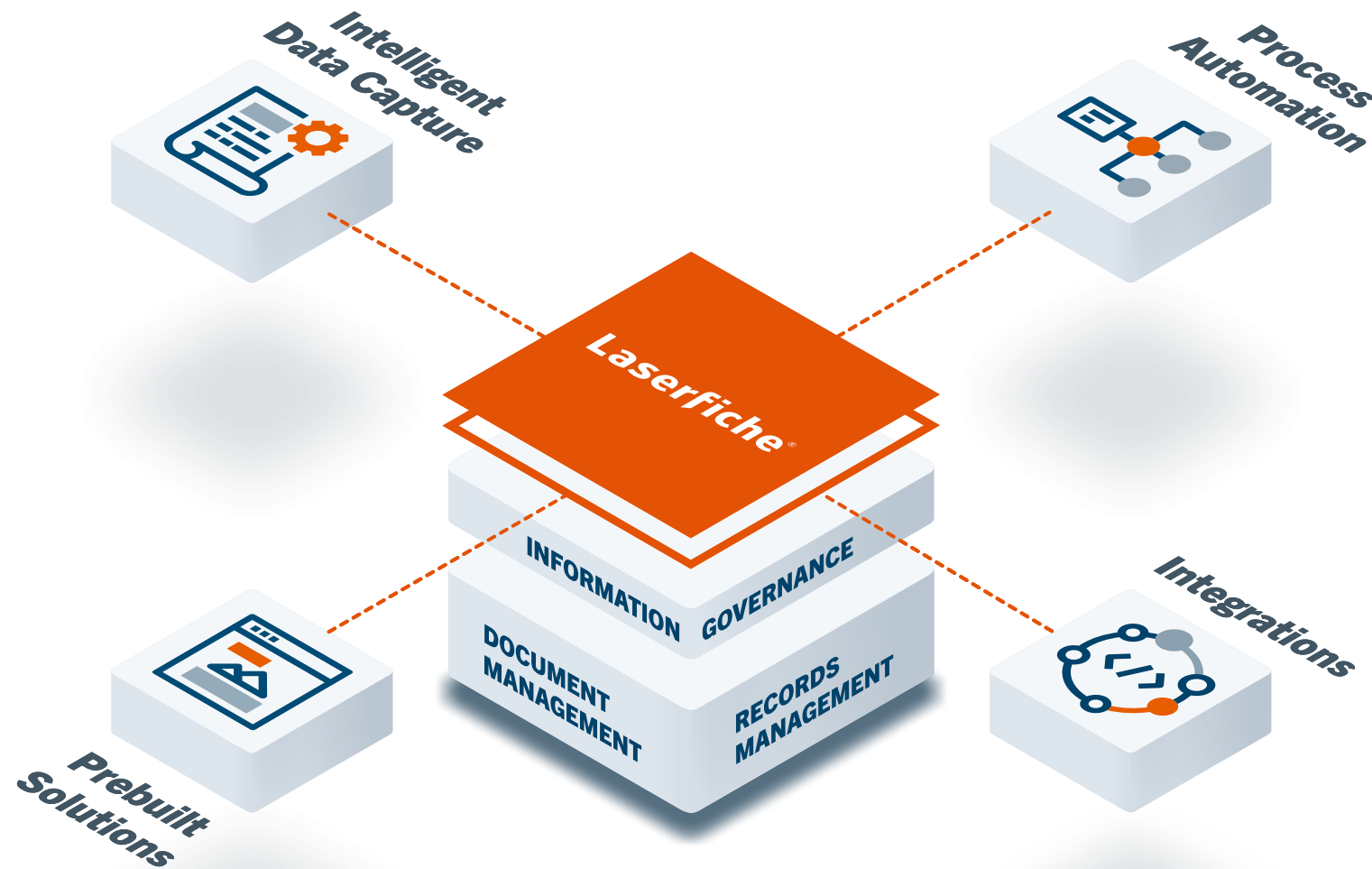
Optimize Departmental Operations, Improve Public Service Delivery

You didn't choose a career in public service for your love of processing paperwork and managing manual, cumbersome processes. You do it because you want to make a positive impact and improve the quality of life for your community. Discover how innovative solutions from Laserfiche can help your departments and agencies more efficiently fulfill their mission through a collaborative content management and business process automation platform.



Intelligent Data Capture

Modern governments require cutting-edge solutions. Consider employing intelligent data capture tools like AI and workflow automation to efficiently process high volumes of data faster and with increased precision.



Process Automation

Modernize how you process departmental requests, grants, and more by using process automation to remove human error, accelerate reviews and approvals, and provide insight on optimizing your organization's workflows for continuous improvement.



Prebuilt Solutions

Nobody knows government processes and requirements like a fellow public servant. Your peers in the Laserfiche community have created and shared their processes through the Laserfiche Marketplace. Utilizing these prebuilt templates gets you up and running with Laserfiche quickly.



Integrations

Connecting your enterprise solutions is key to enhancing transparency and productivity across departments. By eliminating the need to bounce between business systems, you can give constituents and staff easy access to the information they need, when and where they need it.



Information Governance

The public trusts you to keep their data secure and know how to find it when it's needed. When you leverage technology to support securing data and enable the proper access controls, you are not only making your job easier, but you are also supporting safety for your community.



Document and Records Management

When it comes to managing large amounts of information stored by public entities, the need is never-ending. Through Laserfiche you can easily search, store and securely share documents and automate records retention policies.

Benefits That Have Been Realized Through Laserfiche



“Laserfiche has made our agency more responsive and accessible to the public by creating one location where our files are available to anyone with internet access at any time of day.”

— Beverly Strickland, North Carolina Department of Environmental Quality

“We want to be early adopters of international guidelines; we want to make sure that IT systems can keep up as well. Our goal is to enable the organization to evolve with international standards, and we want our practices to be demonstrable, while keeping compliance overhead low.”

— Ed Clague, Isle of Man



“We wanted to bring greater efficiency and cost savings to the county by implementing, maintaining and instructing all county departments on the best practices of using a digital records management system.”

— Maureen Reynolds, Tompkins County, New York



“We’ve gotten great feedback about how quickly approvals are happening now and the ease of access to forms. We only have one location to find forms, instead of lots of different places where people were saving PDFs or filing them.”

— Sheila Andrew, Town of Okotoks, Alberta, Canada

ABOUT LASERFICHE

Laserfiche is the leading SaaS provider of intelligent content management and business process automation. Through workflows, e-forms, documents management and analytics, the Laserfiche® platform accelerates public service delivery, enabling public sector leaders to focus on innovating the citizen experience.

ABOUT ICC INNOVATION

ICC Innovation helps local governments improve records management and streamline everyday processes using Laserfiche® solutions. With more than 25 years of experience as a trusted Laserfiche® Solution Provider, our team supports organizations with implementation, automation, integration, training, and ongoing support. We work closely with public sector organizations to make information easier to manage, workflows more efficient, and services more accessible to the communities they serve.



Access an On-demand Webinar
<https://bit.ly/ICC-LF101>

Learn More
<https://icc-cds.com/laserfiche/>

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