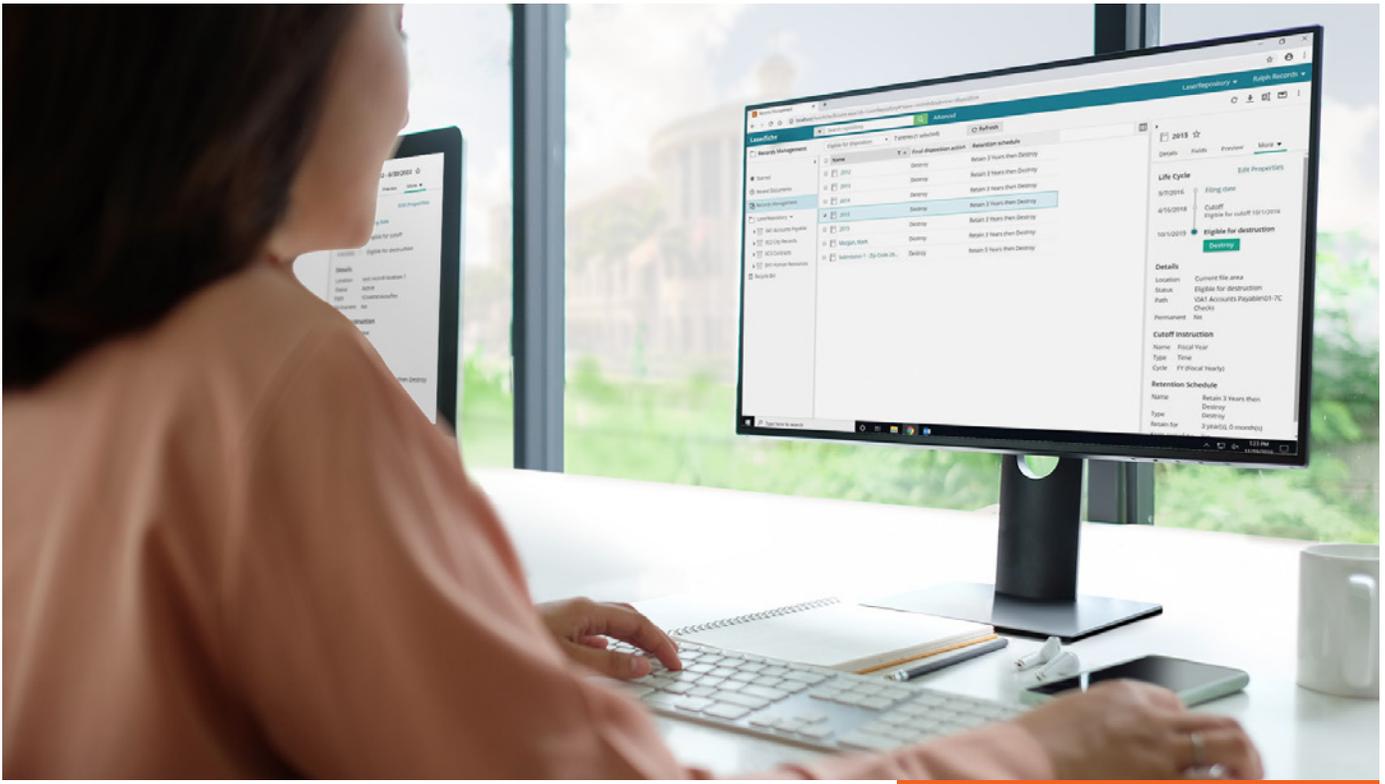# Transform Public Service Delivery and Improve Constituent Experience

Streamline Government Processes With Laserfiche

Securely store information, and access it whenever and wherever you need it.

Ensure public services can be delivered with little to no disruption.

Automate manual processes, enabling staff to deliver high-quality services.

Integrate business systems across your organization.

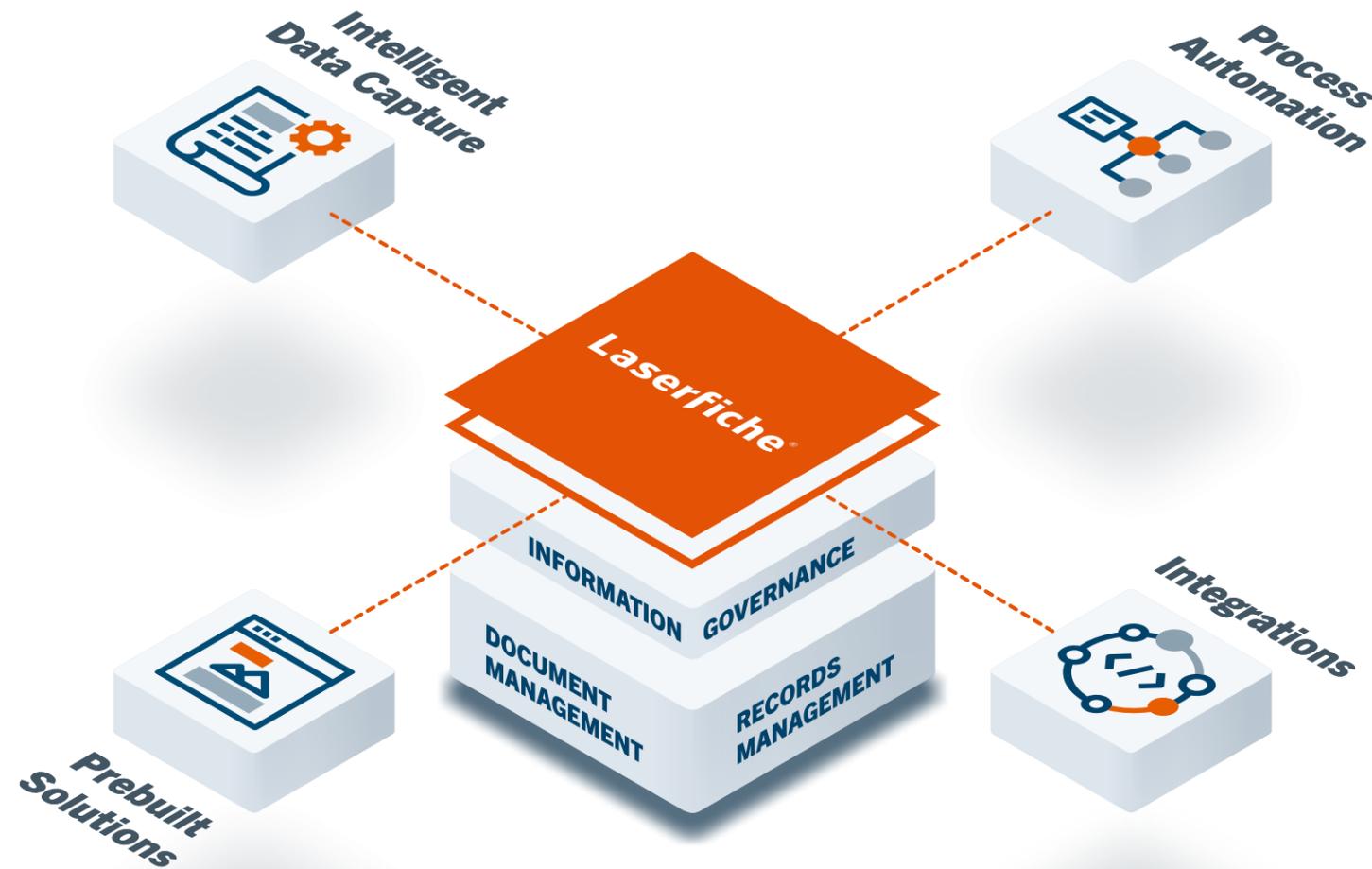ICC INNOVATION™

Laserfiche®

26-25630

Optimize Departmental Operations, Improve Public Service Delivery

You didn't choose a career in public service for your love of processing paperwork and managing manual, cumbersome processes. You do it because you want make a positive impact and improve the quality of life for your community. Discover how innovative solutions from Laserfiche can help your departments and agencies more efficiently fulfill their mission through a collaborative content management and business process automation platform.

Intelligent Data Capture

Modern governments require cutting-edge solutions. Consider employing intelligent data capture tools like AI and workflow automation to efficiently process high volumes of data faster and with increased precision.

Process Automation

Modernize how you process departmental requests, grants, and more by using process automation to remove human error, accelerate reviews and approvals, and provide insight on optimizing your organization's workflows for continuous improvement.

Prebuilt Solutions

Nobody knows government processes and requirements like a fellow public servant. Your peers in the Laserfiche community have created and shared their processes through the Laserfiche Marketplace. Utilizing these prebuilt templates gets you up and running with Laserfiche quickly.

Integrations

Connecting your enterprise solutions is key to enhancing transparency and productivity across departments. By eliminating the need to bounce between business systems, you can give constituents and staff easy access to the information they need, when and where they need it.

Information Governance

The public trusts you to keep their data secure and know how to find it when it's needed. When you leverage technology to support securing data and enable the proper access controls, you are not only making your job easier, but you are also supporting safety for your community.

Document and Records Management

When it comes to managing large amounts of information stored by public entities, the need is never-ending. Through Laserfiche you can easily search, store and securely share documents and automate records retention policies.

Laserfiche®

Intelligent Data Capture

Process Automation

Integrations

Prebuilt Solutions

INFORMATION GOVERNANCE

DOCUMENT MANAGEMENT

RECORDS MANAGEMENT

Benefits That Have Been Realized Through Laserfiche

"Everything was manual, [there was] constant scanning of documents. With Laserfiche, everything is contained and accessible, for reference, to investigate a problem, or to do anything. It's just an amazing improvement."

— **Lisa DiGaetano, Assistant Director — One Stop/ Enrollment Services, Bergen Community College**

"[With Laserfiche,] it's been a huge shift in our ability to be more nimble and spend less time tracking things down. It's improved our level of accountability — we can go into the reporting functions within Laserfiche and see what invoices still need to be approved. It's giving us the gift of time back."

— **Tyrell Bergstrom, Executive Director of Finance and Operations, Mercer Island School District**

"The goals were to reduce the time that it takes to evaluate transcripts, keep everybody notified and just have the process flow better. Laserfiche solved all those things for us."

— **Amy Sikora, Assistant Director of Enrollment Services, Linn-Benton Community College**

"Laserfiche helps everyone stay on track. We can always see and monitor where our requisitions are caught up in the process."

— **Clarissa Buckley, Coordinator for Human Resources Information Systems, St. Louis Public School District**

ABOUT LASERFICHE

Laserfiche is the leading SaaS provider of intelligent content management and business process automation. Through workflows, e-forms, document management and analytics, the Laserfiche® platform accelerates campus-wide service delivery, enabling leaders to focus on institutional growth and student success.

ABOUT ICC INNOVATION

ICC Innovation helps local governments improve records management and streamline everyday processes using Laserfiche® solutions. With more than 25 years of experience as a trusted Laserfiche® Solution Provider, our team supports organizations with implementation, automation, integration, training, and ongoing support. We work closely with public sector organizations to make information easier to manage, workflows more efficient, and services more accessible to the communities they serve.

Access an On-demand Webinar
https://bit.ly/ICC-LF101

Learn More
https://icc-cds.com/laserfiche/

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